



**JACKSONVILLE
TRANSPORTATION
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Administration

Jacksonville Regional
Transportation Center
at LaVilla
100 LaVilla Center Drive
Jacksonville, FL 32204

Operations

P.O. Drawer "0"
100 N. Myrtle Avenue
Jacksonville, FL 32203

Main (904) 630-3181
Fax (904) 630-3166
www.jtafla.com

November 4, 2025

Honorable Members of the Jacksonville City Council
117 West Duval Street
Jacksonville, FL 32202

Dear Jacksonville City Council Members:

As you may know, Balfour Beatty Construction, LLC (Balfour Beatty) is the JTA's primary contractor for the NAVI service. Several weeks ago, the JTA learned that Balfour Beatty's subcontractor, Beep and their software subcontractor Oxa, are evaluating discontinuing their support for public transportation autonomous vehicle software, on Dec. 31, 2025. This support is essential to NAVI operations.

I requested Balfour Beatty provide verifiable assurance that it will uphold its obligations to the Bay Street Innovation Corridor (BSIC) and the Neighborhood Autonomous Vehicle Innovation (NAVI) service. Specifically, the JTA is seeking Balfour Beatty's guarantee of continuous, uninterrupted and long-term autonomous vehicle (AV) software support for NAVI.

Since learning of this matter, the JTA has had regular communications with its contractors as well as the U.S. Department of Transportation and the Federal Transit Administration, who made a substantial investment in this project. The Florida Department of Transportation is also aware of this matter.

While optimistic that Balfour Beatty and its subcontractors will identify a resolution, the JTA will vigorously and without hesitation take all necessary steps and recourse to hold Balfour Beatty accountable for its contractual commitment.

We take our responsibility to deliver reliable, future-ready mobility solutions seriously. In doing so, we are committed to ensuring all contractors meet their obligations fully and without compromise.

In this and every situation, the JTA will always act decisively to safeguard the public's investment, uphold the trust of our local, state and federal partners; and protect the integrity of a transit system that meets our community's needs today and into the future.

As this is a recent and developing situation, I will continue to proactively update you on this matter.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Nathaniel P. Ford Sr.', is written over a blue ink stamp of the same name.

Nathaniel P. Ford Sr.
Chief Executive Officer

cc: JTA Board of Directors